



Terms & Conditions

Please read through the terms and conditions below. When joining Bosman Ballet Flow as a member or attending class as a casual attendee, you agree to the terms and conditions as below.

General

1. All purchases of services (classes, workshops, courses and events) are non-refundable.
2. Purchases of products (merchandise) are refundable in new and unused condition up to 10 days after purchase.
3. For casual class attendance, payment must be made upon booking or paid in cash at time of attendance.
4. Bosman Ballet Flow is not responsible for the safekeeping of your personal belongings.
5. It is the responsibility of the attending member/visitor to notify Bosman Ballet Flow of any previous injury, illness, or conditions that may impact their practice.
6. Classes at Bosman Ballet Flow may be physically strenuous and you voluntarily participate in them with full knowledge that there is risk of personal injury.
7. Bosman Ballet Flow reserves the right to refuse entry.
8. Prices may increase from time to time to reflect increases in costs.
9. By booking into a class you automatically agree to the above terms & conditions.

Class & Workshop Cancellations

1. Please cancel if you are unable to attend a class or a workshop to make your space available to others.
2. Class cancellations must be made with a minimum of 6 hours' notice. If you do not provide notice of cancellation and there is a waiting list for this class, you will be charged for the class.

Class Package Validity

Class packages have specific validity periods (see detail below). You will receive notification 7 days before card expiry.

1. BBF 28 Credit Packages (7 x standard* studio classes) will expire 14 weeks after first use.
2. BBF 48 Credit Packages (12 x standard* studio classes) will expire 24 weeks after first use.
3. BBF 160 (40 x standard* studio classes) will expire 12 months after first use.
4. BBF 360 (90 x standard* studio classes) will expire 12 months after first use.
5. BBF Unlimited will expire 12 months after first use.
6. Credit packages may be shared between members of the same family. The same expiration dates apply to shared packages.

*Standard studio class = 60 minute class

Gift Cards

1. Gift cards can be redeemed for classes, workshops, courses, account credit, and/or retail purchases.
2. Gift cards are non-refundable and not redeemable for cash.

Covid-19

1. Do not come to class if you feel unwell or if you have family member/s that are unwell.
2. Mask wearing is optional.
3. We encourage all dancers to be vaccinated.
4. Additional Questions? Please email celia@bosman.nz

Disclaimer

These Terms & Conditions may be changed at any time at Bosman Ballet Flow's discretion. If we should update these Terms & Conditions, we will post the updates to our Website.

This policy was revised on 14 September 2022